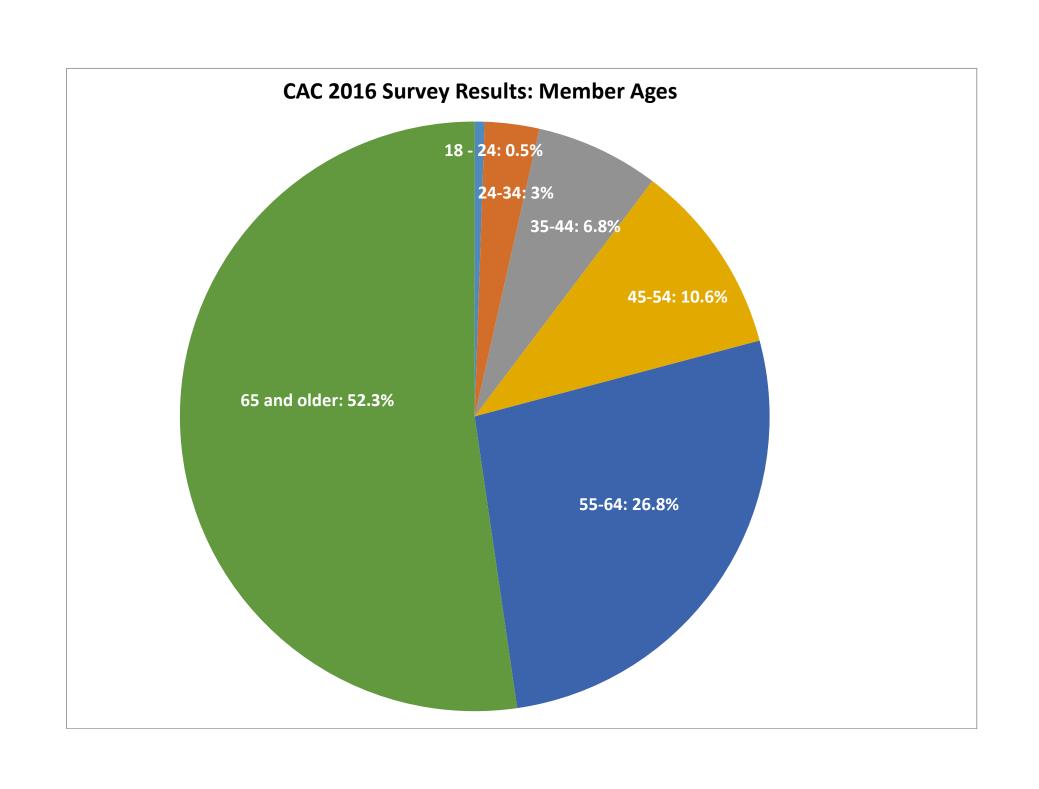
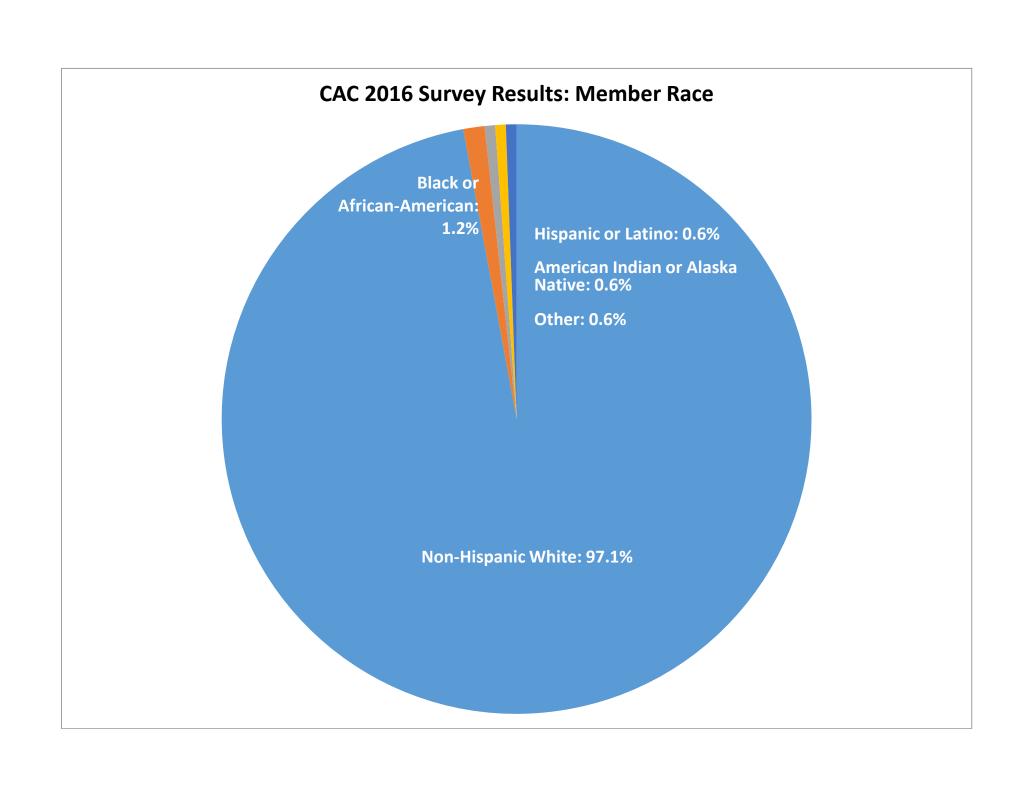
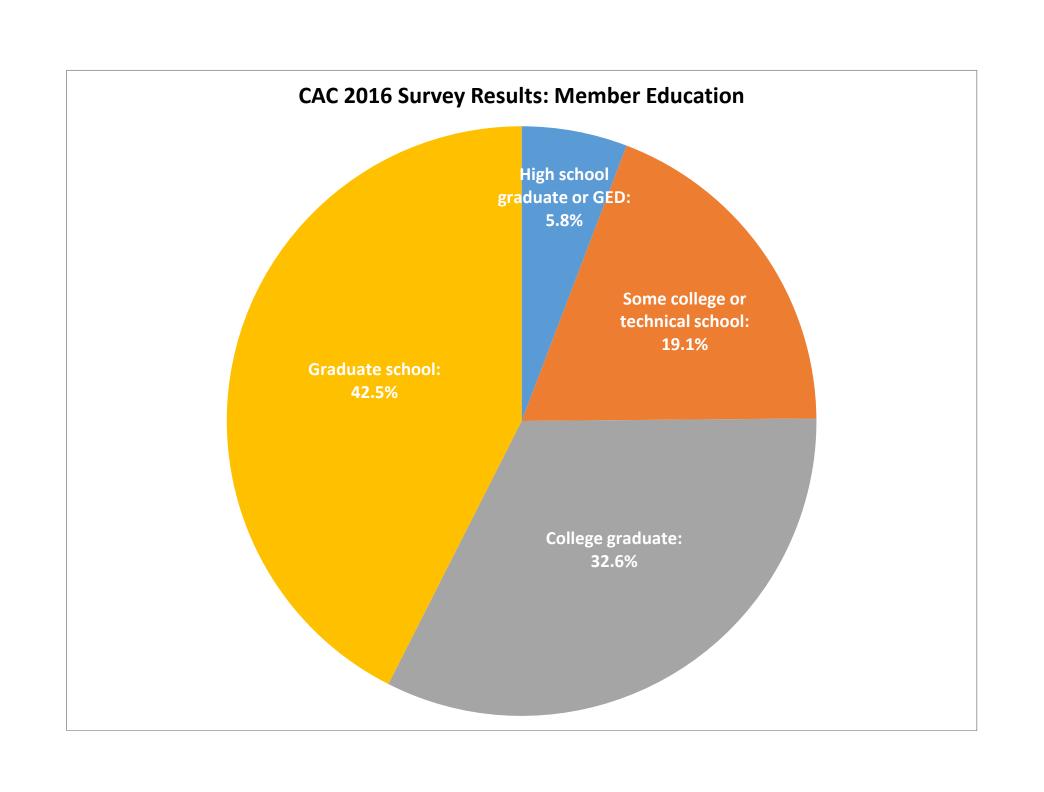
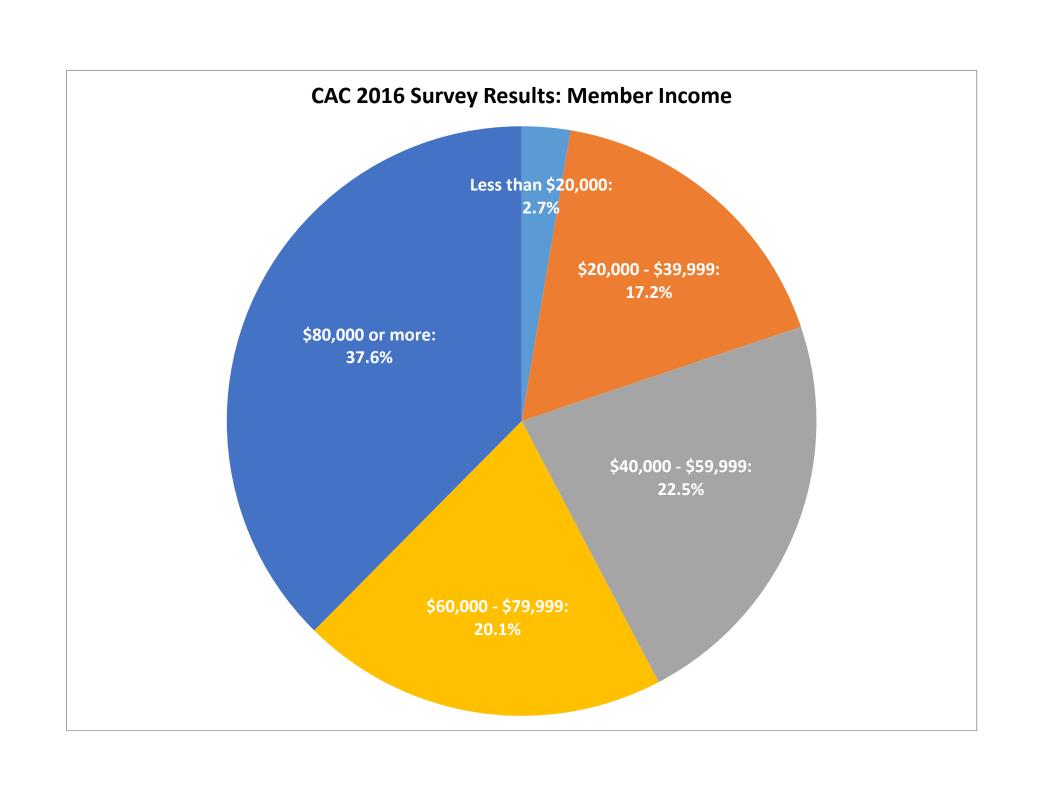
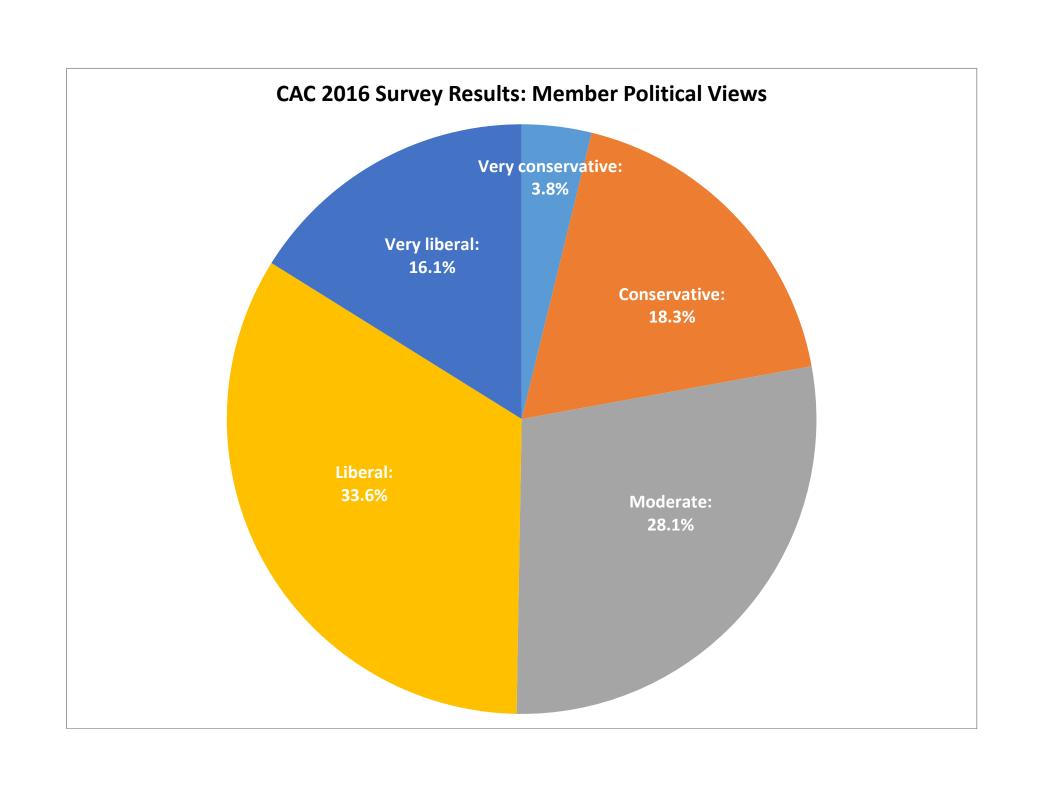
# CAC 2016 Member Survey Results

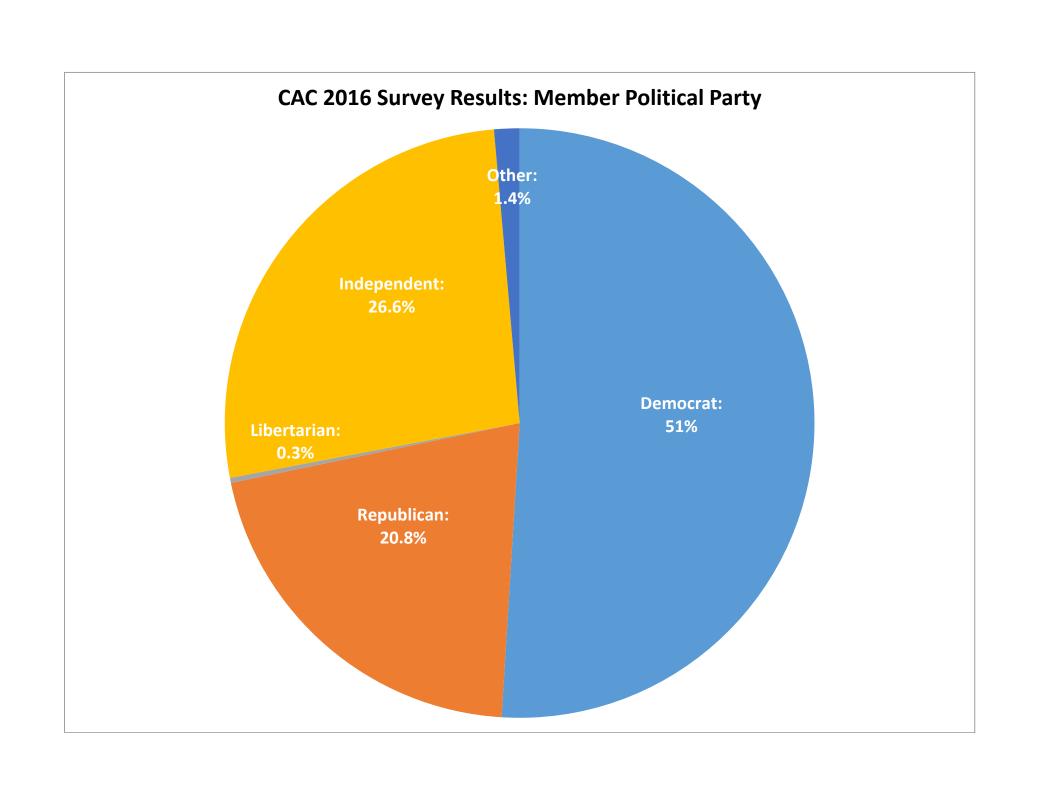


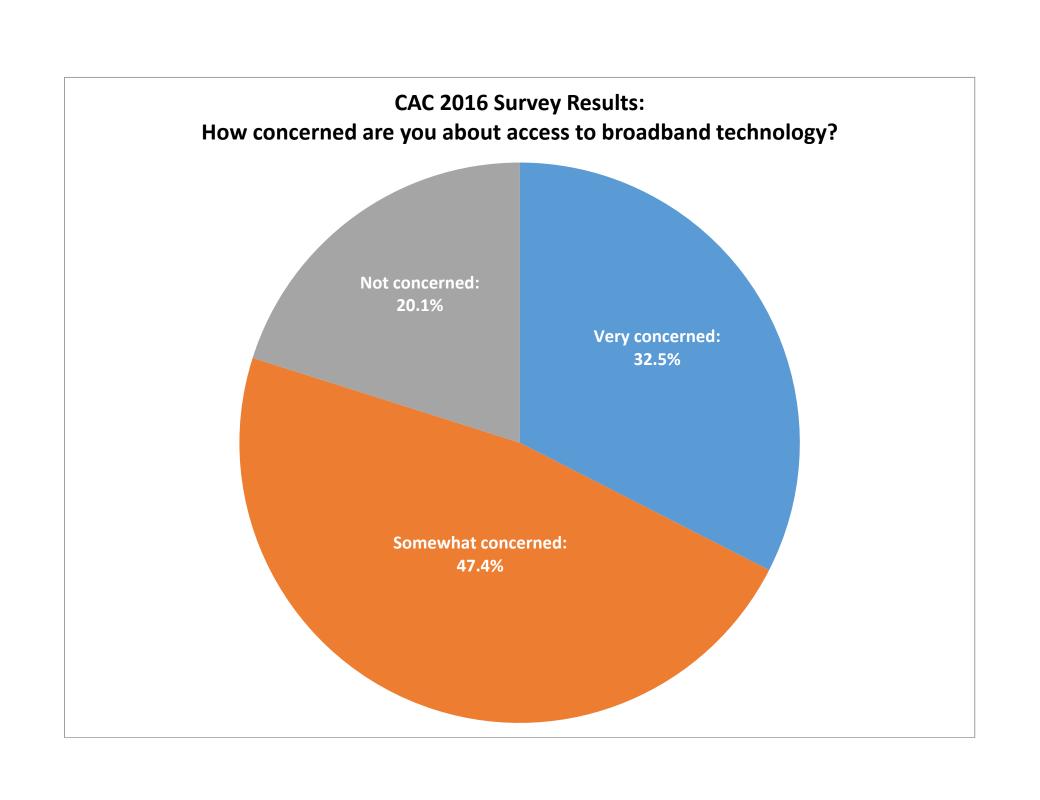


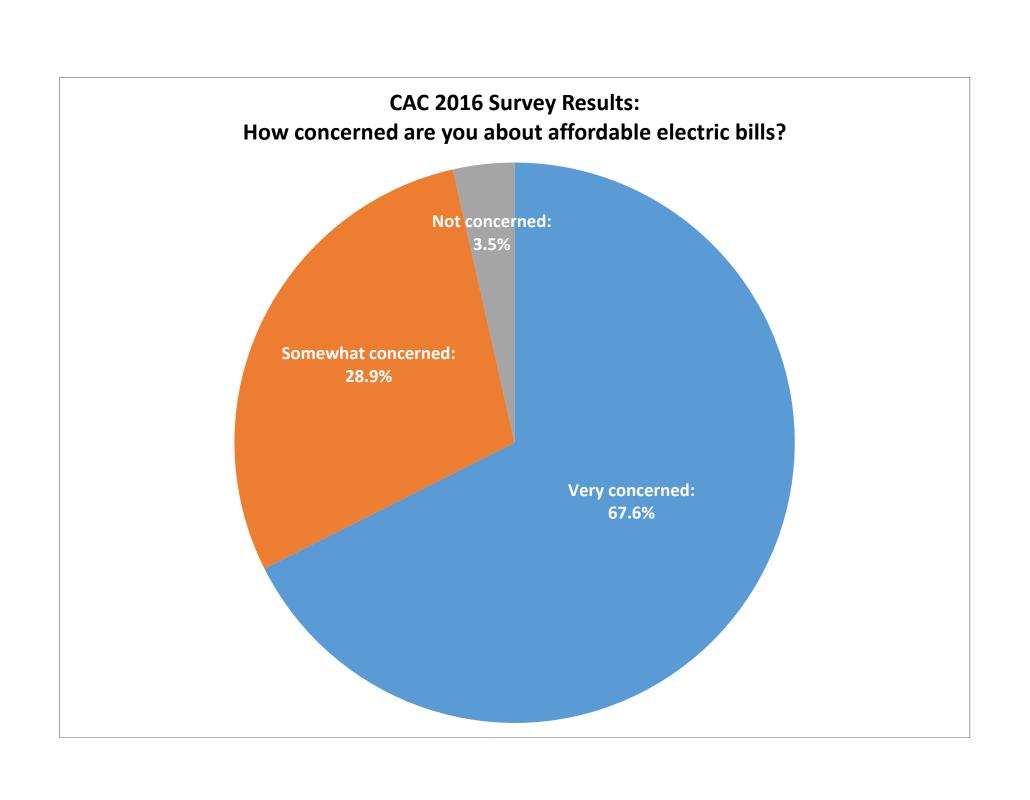


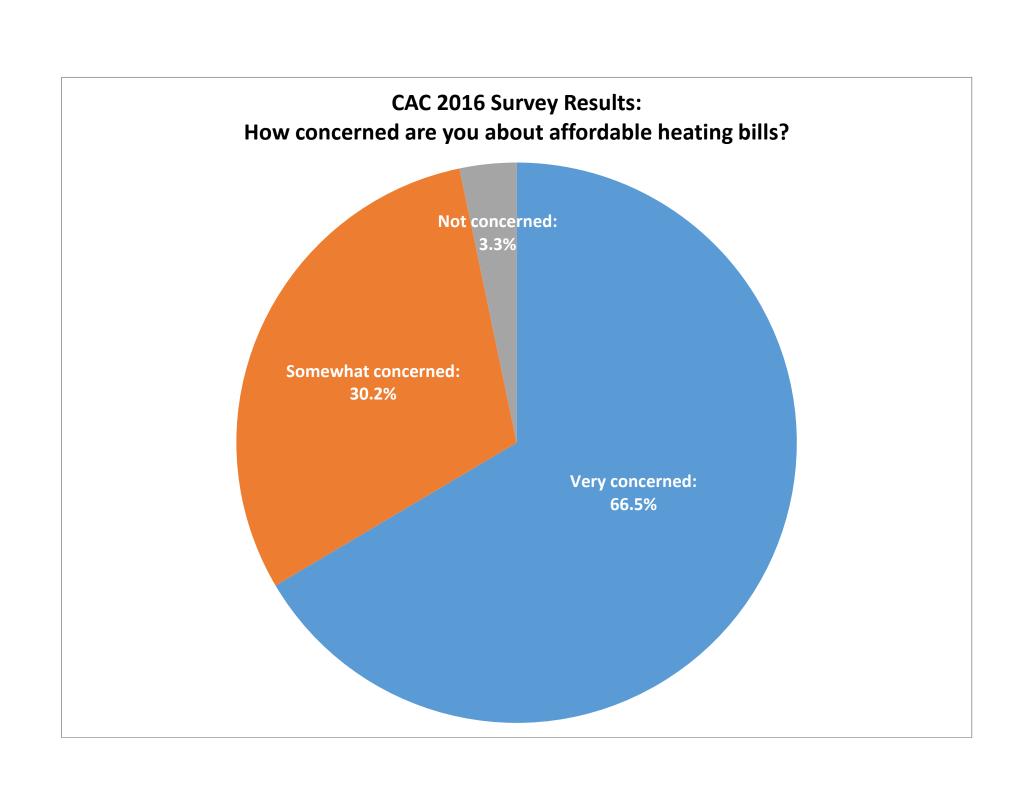


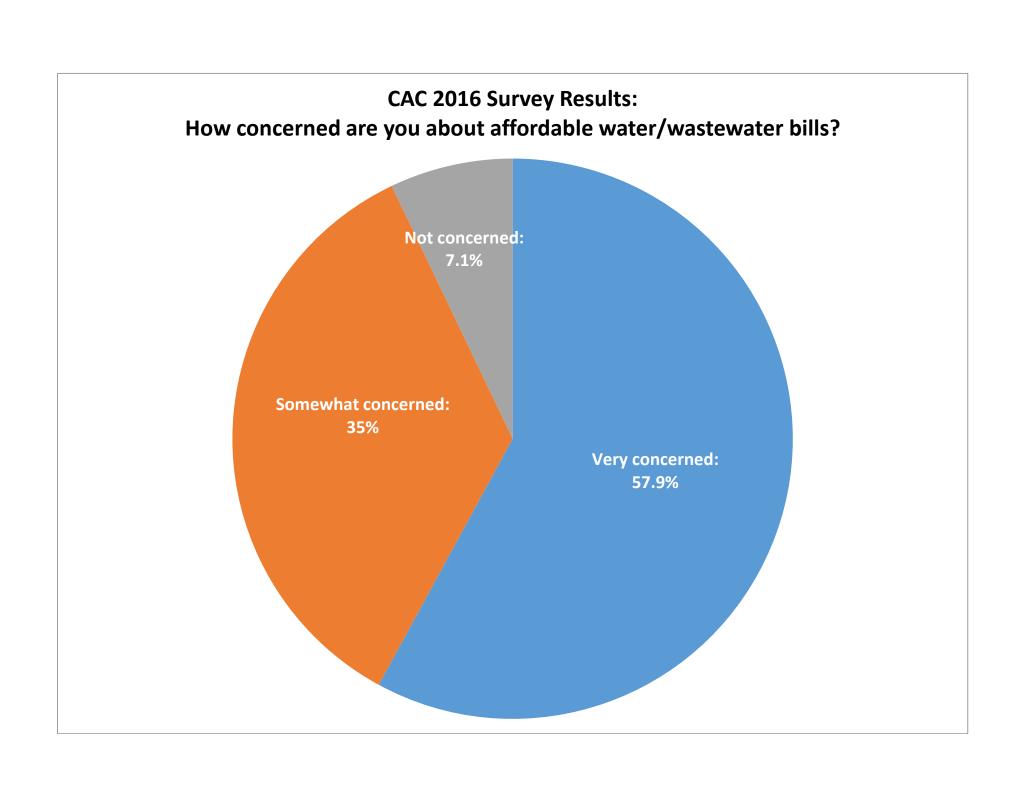


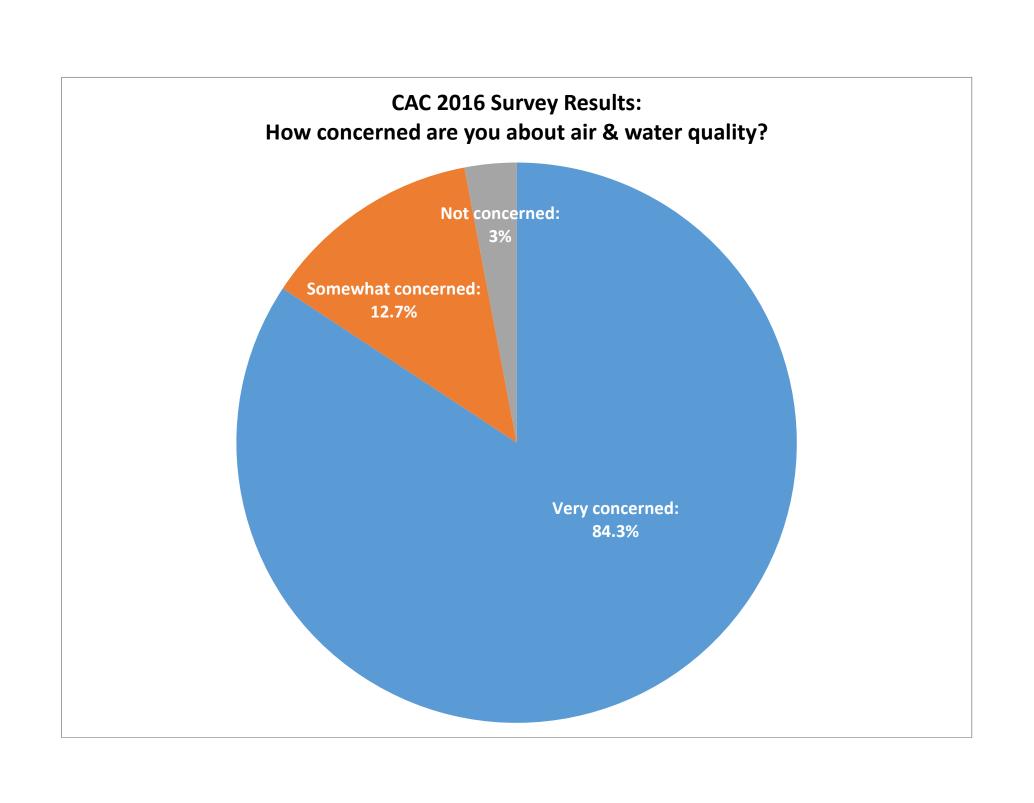


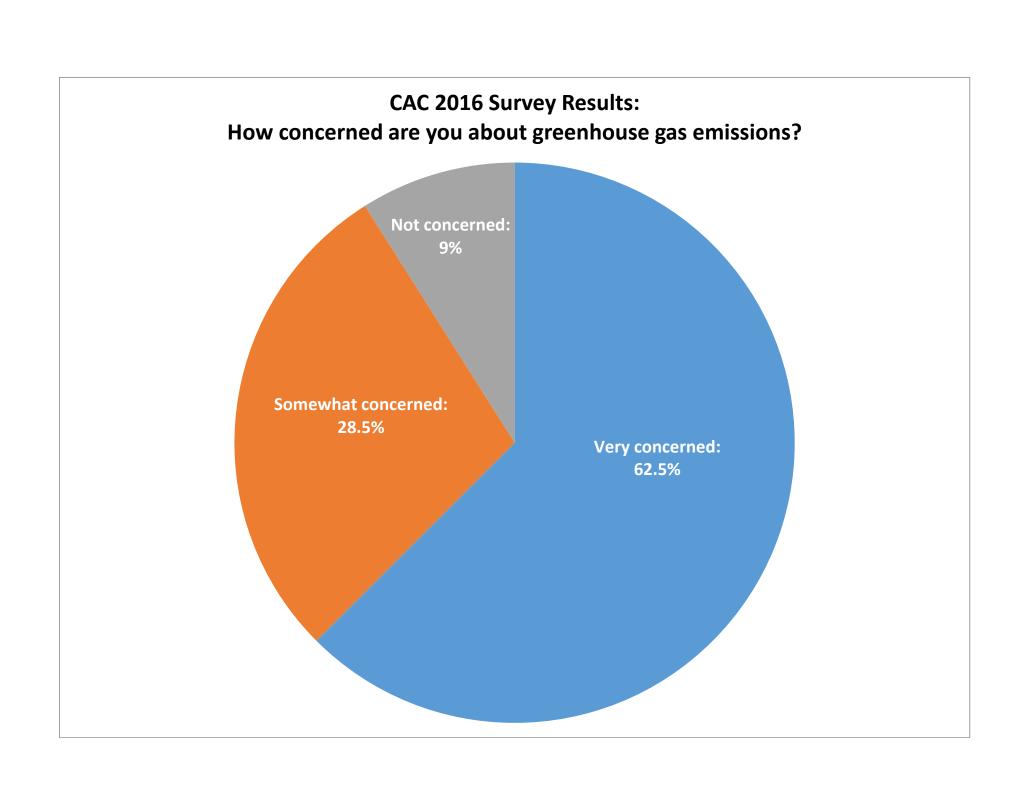


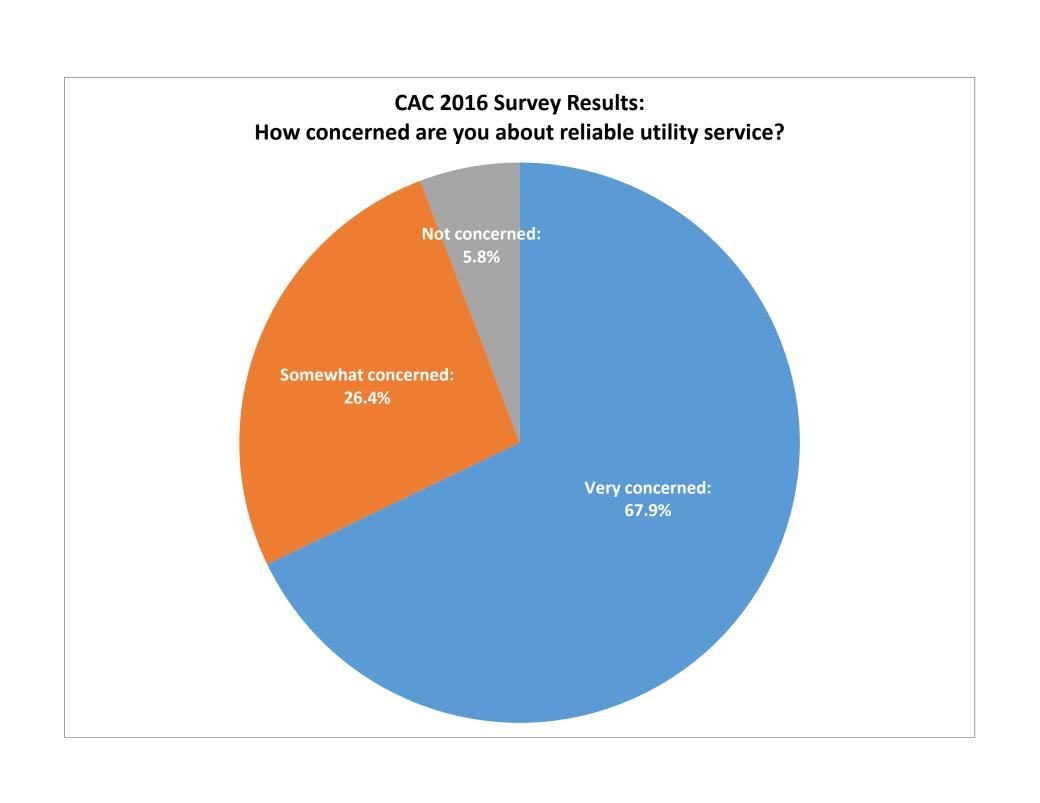




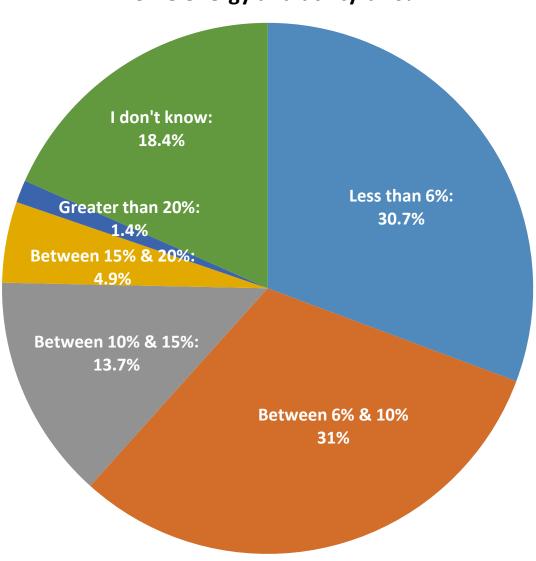






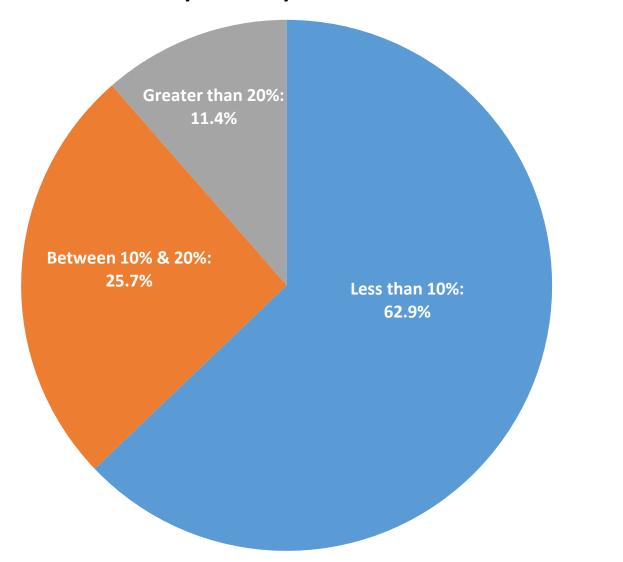


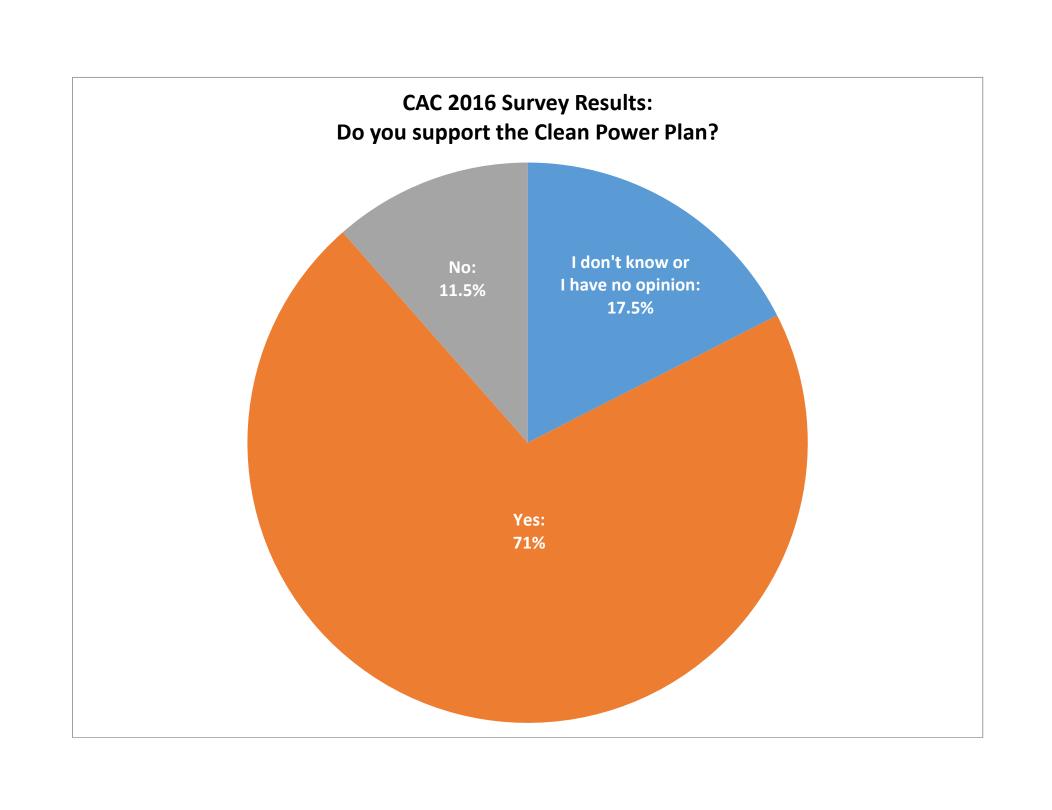




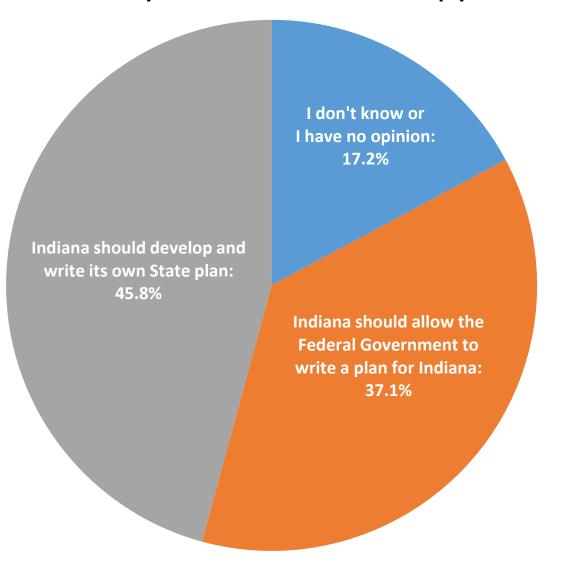
CAC 2016 Survey Results:

If you own or manage a business or non-profit, how significant are utility costs to your overhead?

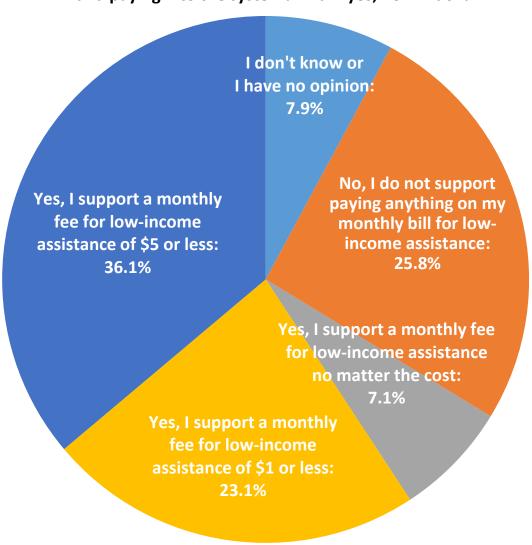




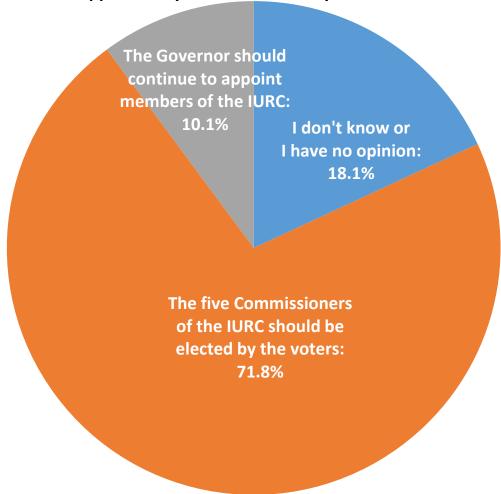
# CAC 2016 Survey Results: Assuming Indiana will have to comply with the Clean Power Plan, how do you think Indiana should comply?



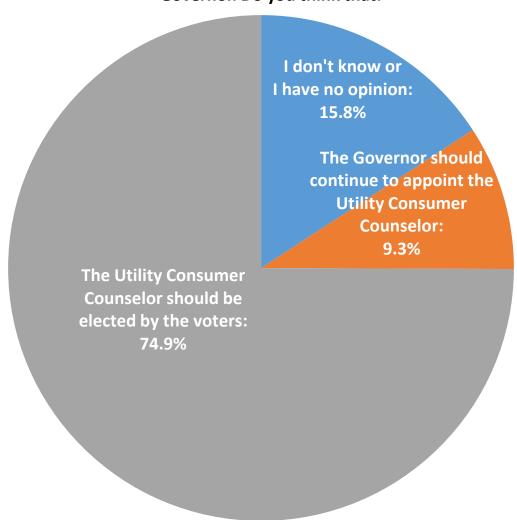
Do you support a monthly charge on your utility bill to assist in making monthly utility bills for low-income households more affordable and to help those households stay connected and paying into the system? And if yes, how much?

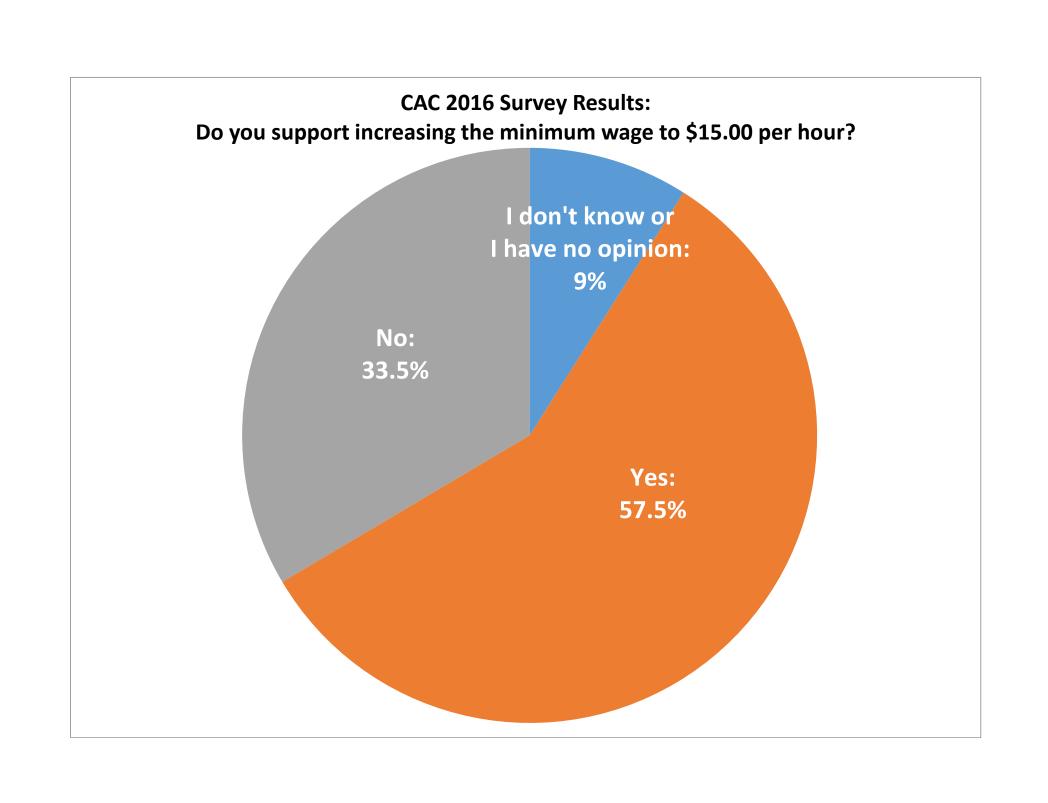


The Indiana Utility Regulatory Commission is responsible for regulating over \$9.2 billion in utility revenue per year. The five Commissioners are akin to a panel of judges that decides issues directly impacting our wallets, the quality of our air, job growth in the state, and the amount we pay on our electric and gas bills. Currently, the Commissioners of the IURC are appointed by the Governor. Do you think that:



By law, the Utility Consumer Counselor, who runs the Office of Utility Consumer Counselor, is supposed to represent ratepayers in all utility proceedings before the Indiana Utility Regulatory Commission. Currently, the Utility Consumer Counselor is appointed by the Governor. Do you think that:





Energy efficiency programs reduce the amount of electricity the utilities sell, ultimately reducing their future revenues and profits. For that reason, the utilities effectively lobbied to kill Energizing Indiana as described above. Understanding that, please select the choice below that most closely represents your view.

I don't know or I have no opinion: 11.4%

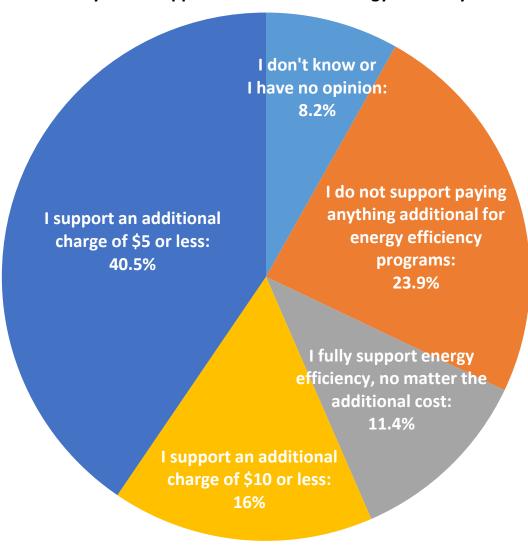
The utilities shouldn't be involved; energy efficiency programs should be managed and run by an independent 3rd party administrator: 80.9%

7.6%:
The electric utilities know their customers and service territory better than anyone; they should be allowed to manage and run their own energy efficiency programs.

The cancellation of Energizing Indiana has led to a patchwork of programs across the State that vary by utility and that may or not be available to all classes of customers, most notably renters and residents of multi-family housing. Do you believe that programs should be consistent Statewide and that energy efficiency programs should be available to all classes of ratepayers?

I don't know or I have no opinion: 5.7% 4.9%: No, each utility should be allowed to pick and choose which programs to offer and which Yes, it's a matter of customers to offer them equity and fairness: to. They know their 89.4% customers and service territory better than anyone.

Monthly charges for energy efficiency programs vary across the State depending on your utility and how much electricity you use. How much are you willing to pay on your monthly utility bill to support investments in energy efficiency?



Net metering allows customers to generate their own energy through rooftop solar or other distributed energy systems and to interconnect those systems to the electric grid. Do you believe that the net metering rule should be consistent Statewide?

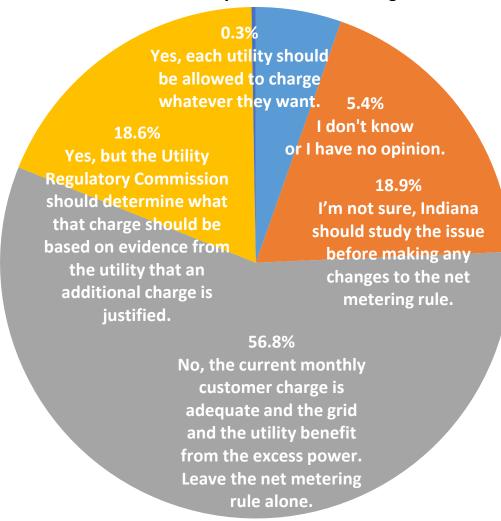
I don't know or I have no opinion: 5.4% No, each electric utility should be allowed to write their own rules. **Every utility is different** with different needs and requirements. Yes, the rules should be the same for all customers regardless of which electric utility they have. It's a matter of equity and fairness: 91%

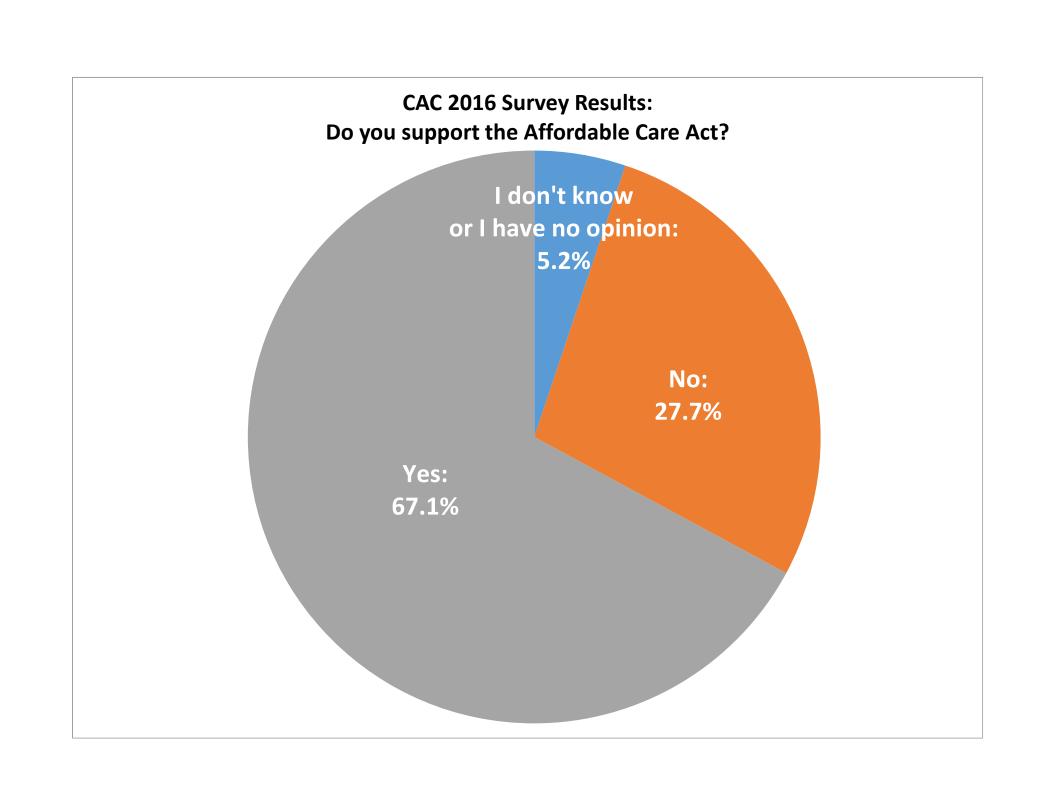
Indiana's current net metering rule credits customers at the same rate for the excess electricity they send to the grid as they pay for the electricity they consume from the grid.

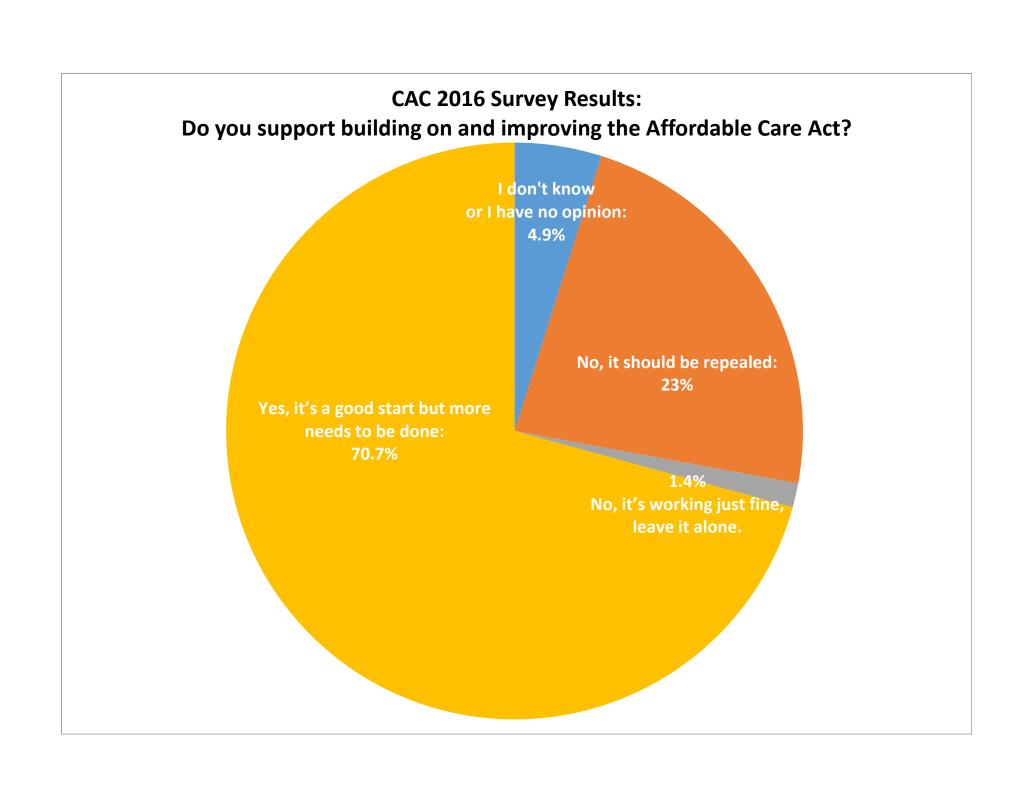
Do you believe this rate is fair?

I don't know or I have no opinion: 8.4% 20.1%: Yes, however, customers should receive more than No, the utility should be the retail rate as solar allowed to decide what power has a higher value price they will pay the due to the additional customer for the excess societal benefits, like electricity. reduced carbon emissions Yes, customers should receive the same price for the electricity they send to the grid as they pay for the electricity they use from the grid: 68.2%

Regarding the utilities' claim that net metering customers are not paying their fair share of grid costs, should the utilities be allowed to charge customers with rooftop solar or another renewable energy system on their property an additional monthly fee above and beyond the standard monthly fixed customer charge?







# CAC 2016 Survey Results: If you own or manage a business or a non-profit, how has the Affordable Care Act impacted your operations?

