CAC 2016 Member Survey Results
CAC 2016 Survey Results: Member Ages

- 18 - 24: 0.5%
- 24-34: 3%
- 35-44: 6.8%
- 45-54: 10.6%
- 55-64: 26.8%
- 65 and older: 52.3%
CAC 2016 Survey Results: Member Race

Non-Hispanic White: 97.1%

Black or African-American: 1.2%
Hispanic or Latino: 0.6%
American Indian or Alaska Native: 0.6%
Other: 0.6%
CAC 2016 Survey Results: Member Education

- Graduate school: 42.5%
- College graduate: 32.6%
- Some college or technical school: 19.1%
- High school graduate or GED: 5.8%
CAC 2016 Survey Results: Member Income

- Less than $20,000: 2.7%
- $20,000 - $39,999: 17.2%
- $40,000 - $59,999: 22.5%
- $60,000 - $79,999: 20.1%
- $80,000 or more: 37.6%
CAC 2016 Survey Results: Member Political Views

- Liberal: 33.6%
- Very liberal: 16.1%
- Very conservative: 3.8%
- Conservative: 18.3%
- Moderate: 28.1%
CAC 2016 Survey Results: Member Political Party

- Democrat: 51%
- Independent: 26.6%
- Republican: 20.8%
- Libertarian: 0.3%
- Other: 1.4%
CAC 2016 Survey Results:
How concerned are you about access to broadband technology?

- Not concerned: 20.1%
- Somewhat concerned: 47.4%
- Very concerned: 32.5%
CAC 2016 Survey Results:
How concerned are you about affordable electric bills?

- Very concerned: 67.6%
- Somewhat concerned: 28.9%
- Not concerned: 3.5%
CAC 2016 Survey Results:
How concerned are you about affordable heating bills?

- Very concerned: 66.5%
- Somewhat concerned: 30.2%
- Not concerned: 3.3%
CAC 2016 Survey Results: How concerned are you about affordable water/wastewater bills?

- Very concerned: 57.9%
- Somewhat concerned: 35%
- Not concerned: 7.1%
CAC 2016 Survey Results:
How concerned are you about air & water quality?

- Very concerned: 84.3%
- Somewhat concerned: 12.7%
- Not concerned: 3%
CAC 2016 Survey Results:
How concerned are you about greenhouse gas emissions?

- Very concerned: 62.5%
- Somewhat concerned: 28.5%
- Not concerned: 9%
CAC 2016 Survey Results:
How concerned are you about reliable utility service?

- Very concerned: 67.9%
- Somewhat concerned: 26.4%
- Not concerned: 5.8%
CAC 2016 Survey Results:
What percentage of your monthly income goes towards home energy and utility bills?

- Less than 6%: 30.7%
- Between 6% & 10%: 31%
- Between 10% & 15%: 13.7%
- Between 15% & 20%: 4.9%
- Greater than 20%: 1.4%
- I don't know: 18.4%
If you own or manage a business or non-profit, how significant are utility costs to your overhead?

- Less than 10%: 62.9%
- Between 10% & 20%: 25.7%
- Greater than 20%: 11.4%
CAC 2016 Survey Results:
Do you support the Clean Power Plan?

- Yes: 71%
- No: 11.5%
- I don't know or I have no opinion: 17.5%
CAC 2016 Survey Results:
Assuming Indiana will have to comply with the Clean Power Plan, how do you think Indiana should comply?

- Indiana should develop and write its own State plan: 45.8%
- Indiana should allow the Federal Government to write a plan for Indiana: 37.1%
- I don't know or I have no opinion: 17.2%
CAC 2016 Survey Results:
Do you support a monthly charge on your utility bill to assist in making monthly utility bills for low-income households more affordable and to help those households stay connected and paying into the system? And if yes, how much?

- **Yes, I support a monthly fee for low-income assistance of $5 or less:** 36.1%
- **Yes, I support a monthly fee for low-income assistance of $1 or less:** 23.1%
- **Yes, I support a monthly fee for low-income assistance no matter the cost:** 7.1%
- **No, I do not support paying anything on my monthly bill for low-income assistance:** 25.8%
- **I don't know or I have no opinion:** 7.9%
CAC 2016 Survey Results:
The Indiana Utility Regulatory Commission is responsible for regulating over $9.2 billion in utility revenue per year. The five Commissioners are akin to a panel of judges that decides issues directly impacting our wallets, the quality of our air, job growth in the state, and the amount we pay on our electric and gas bills. Currently, the Commissioners of the IURC are appointed by the Governor. Do you think that:

- The Governor should continue to appoint members of the IURC: 10.1%
- I don't know or I have no opinion: 18.1%
- The five Commissioners of the IURC should be elected by the voters: 71.8%
CAC 2016 Survey Results:

By law, the Utility Consumer Counselor, who runs the Office of Utility Consumer Counselor, is supposed to represent ratepayers in all utility proceedings before the Indiana Utility Regulatory Commission. Currently, the Utility Consumer Counselor is appointed by the Governor. Do you think that:

- I don’t know or I have no opinion: 15.8%
- The Governor should continue to appoint the Utility Consumer Counselor: 9.3%
- The Utility Consumer Counselor should be elected by the voters: 74.9%
CAC 2016 Survey Results:
Do you support increasing the minimum wage to $15.00 per hour?

- Yes: 57.5%
- No: 33.5%
- I don't know or I have no opinion: 9%
Energy efficiency programs reduce the amount of electricity the utilities sell, ultimately reducing their future revenues and profits. For that reason, the utilities effectively lobbied to kill Energizing Indiana as described above. Understanding that, please select the choice below that most closely represents your view.

- The utilities shouldn’t be involved; energy efficiency programs should be managed and run by an independent 3rd party administrator: **80.9%**
- I don’t know or I have no opinion: **11.4%**
- 7.6%: The electric utilities know their customers and service territory better than anyone; they should be allowed to manage and run their own energy efficiency programs.
CAC 2016 Survey Results:

The cancellation of Energizing Indiana has led to a patchwork of programs across the State that vary by utility and that may or not be available to all classes of customers, most notably renters and residents of multi-family housing. Do you believe that programs should be consistent Statewide and that energy efficiency programs should be available to all classes of ratepayers?

Yes, it’s a matter of equity and fairness: 89.4%

No, each utility should be allowed to pick and choose which programs to offer and which customers to offer them to. They know their customers and service territory better than anyone.: 4.9%

I don't know or I have no opinion: 5.7%
CAC 2016 Survey Results:

Monthly charges for energy efficiency programs vary across the State depending on your utility and how much electricity you use. How much are you willing to pay on your monthly utility bill to support investments in energy efficiency?

- I don't know or I have no opinion: 8.2%
- I do not support paying anything additional for energy efficiency programs: 23.9%
- I fully support energy efficiency, no matter the additional cost: 11.4%
- I support an additional charge of $5 or less: 40.5%
- I support an additional charge of $10 or less: 16%
Net metering allows customers to generate their own energy through rooftop solar or other distributed energy systems and to interconnect those systems to the electric grid. Do you believe that the net metering rule should be consistent Statewide?

- **I don't know or I have no opinion:** 5.4%
- **3.5%:** No, each electric utility should be allowed to write their own rules. Every utility is different with different needs and requirements.
- **Yes, the rules should be the same for all customers regardless of which electric utility they have. It’s a matter of equity and fairness:** 91%
Indiana’s current net metering rule credits customers at the same rate for the excess electricity they send to the grid as they pay for the electricity they consume from the grid. Do you believe this rate is fair?

- **20.1%**: Yes, however, customers should receive more than the retail rate as solar power has a higher value due to the additional societal benefits, like reduced carbon emissions.
- **8.4%**: I don’t know or I have no opinion.
- **3.3%**: No, the utility should be allowed to decide what price they will pay the customer for the excess electricity.
- **68.2%**: Yes, customers should receive the same price for the electricity they send to the grid as they pay for the electricity they use from the grid.
CAC 2016 Survey Results:
Regarding the utilities' claim that net metering customers are not paying their fair share of grid costs, should the utilities be allowed to charge customers with rooftop solar or another renewable energy system on their property an additional monthly fee above and beyond the standard monthly fixed customer charge?

- **56.8%** No, the current monthly customer charge is adequate and the grid and the utility benefit from the excess power. Leave the net metering rule alone.
- **18.9%** I’m not sure, Indiana should study the issue before making any changes to the net metering rule.
- **18.6%** Yes, but the Utility Regulatory Commission should determine what that charge should be based on evidence from the utility that an additional charge is justified.
- **5.4%** I don’t know or I have no opinion.
- **0.3%** Yes, each utility should be allowed to charge whatever they want.
- **18.6%** Yes, but the Utility Regulatory Commission should determine what that charge should be based on evidence from the utility that an additional charge is justified.
CAC 2016 Survey Results:
Do you support the Affordable Care Act?

Yes: 67.1%
No: 27.7%
I don't know or I have no opinion: 5.2%
CAC 2016 Survey Results:
Do you support building on and improving the Affordable Care Act?

- Yes, it’s a good start but more needs to be done: 70.7%
- No, it should be repealed: 23%
- I don't know or I have no opinion: 4.9%
- No, it’s working just fine, leave it alone: 1.4%
CAC 2016 Survey Results:
If you own or manage a business or a non-profit, how has the Affordable Care Act impacted your operations?

- I don't know or I have no opinion: 87.1%
- It's had no measurable impact: 7%
- It's been a burden; I've had to reduce other expenses as a result: 3%
- It's been a good thing, costs are either declining or increasing less than they were before: 3%
- It's been a good thing, costs are increasing less than they were before: 3%
CAC 2016 Survey Results:
Do you support a Medicare for all, single-payer health care system?

- Yes: 61.7%
- No: 19.1%
- I don't know or I have no opinion: 19.1%